

OBSOLESCENCE UPDATE

February 2023

 TRAFFIC
 GROUP
 SIGNALS



INNOVATION IN SIGNALLING TECHNOLOGY

Traffic Group Signals are committed to providing customers with the latest technology to make streetworks and roadworks Safer, Greener and More Efficient.

To focus our efforts on creating the very best products, we occasionally need to refine our product range and support offering.

Overview Pages 3-6

Why are products being made obsolete and which products are affected.

Pike Signals Pages 7-12

Product obsolescence affecting our former Pike Signals branded equipment.

Hollco Pages 13-14

Product obsolescence affecting our former Hollco branded equipment.

Contact Pages 15-16

Key contacts for questions and concerns around obsolescence.

OVERVIEW

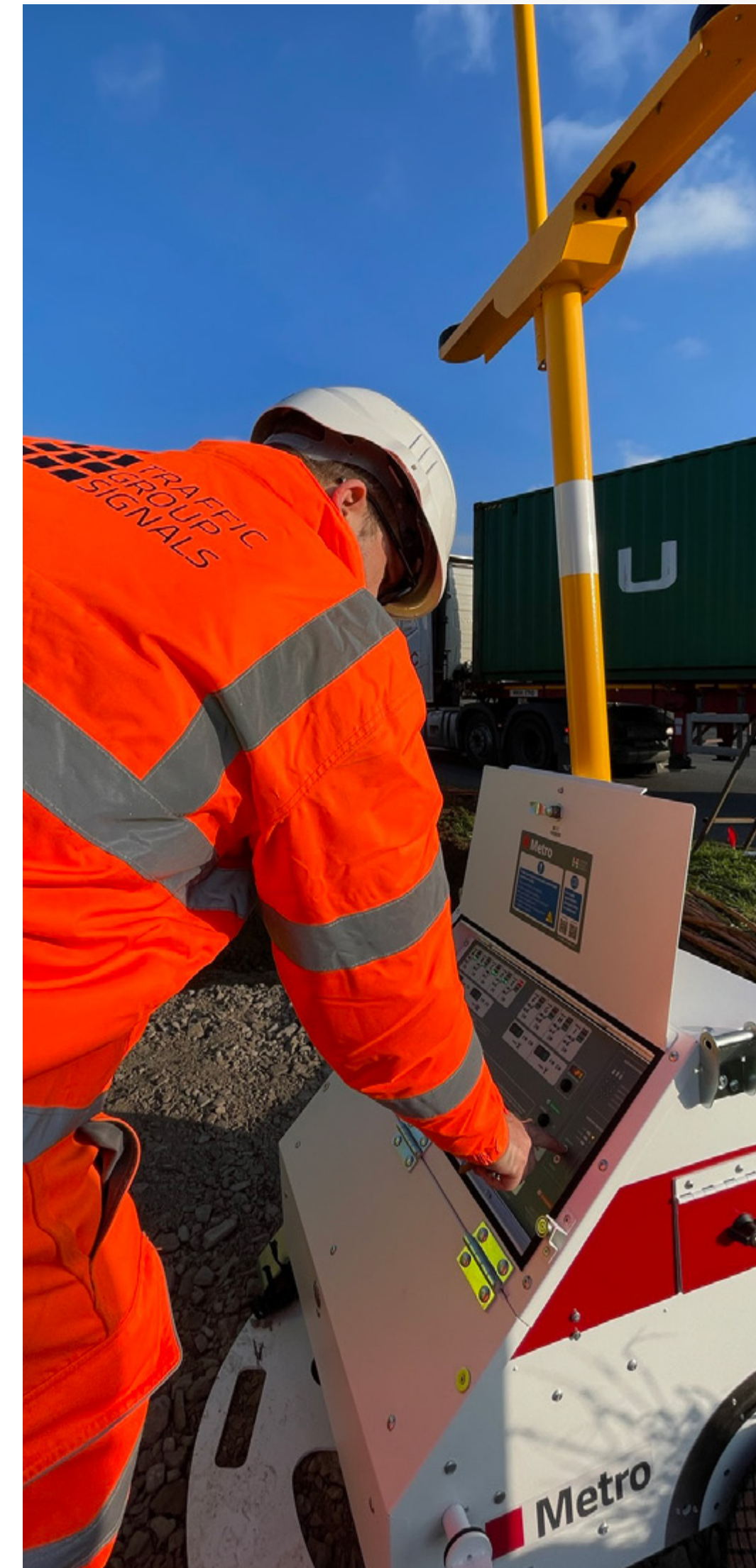
Road networks have changed significantly over recent years and the use of technology to reduce congestion is becoming a key requirement for Highways Authorities.

Traffic Group Signals are heavily investing in research and development to ensure we stay at the forefront of innovation in the portable and temporary signal market, with significant advancements made in our former Pike Signals, Hollco, and Safelite brands.

With the launch and development of the new Evo1, Metro and Evo ACM systems, alongside planned improvements in the RadioConnect2 product, it is necessary to review the relevance of our more established product lines in a competitive marketplace.

Furthermore, the current political, economical and environmental climate poses greater challenges in terms of sourcing materials and protecting our customers from increasing costs in the supply chain.

This review may result in certain products and components being marked for End of Life or obsolescence, or being superseded by modernised offerings. We will provide advanced notice of affected products or components to help our customers make procurement decisions for their business.



Our Metro and Evo1 signals are capable of efficient stage-based signalling, which has a significant increase on vehicle flow through the works site.

By reducing red waiting times through our latest technology, we are able to reduce the emissions caused by idling traffic and congestion.

OVERVIEW



OBSOLESCENCE & END OF LIFE

Obsolescence and EOL will affect older generation products, controllers, radios and chargers, plus any components or parts we are no longer able to source.

Our policy offerings for these products is as follows:

- Stock subject to availability, minimum order quantities may be applied.
- TGS will support all product in the market where feasible, cost effective and components are not beyond economic repair (BER). In some instances re-manufactured replacement items may be available with a limited warranty period.
- TGS will never EOL a product without having a suitable alternative product available.
- For this initial communication, products, components and parts that have not been manufactured or supported for some time will be listed as EOL with immediate effect.

To read our full Obsolescence Policy, visit TrafficGroupSignals.com or contact info@trafficgroupsignals.com.

PRODUCT LIFE GUARANTEE

Our products adhere to high-quality standards and are built-to-last at our Pike Works and Hollco factories, and we are confident that your signal purchase from Traffic Group Signals will serve you well for at least 7 years if well maintained.

For added peace of mind, Traffic Group Signals will guarantee a minimum of 5 years after-sales support for current and new products following the end of life announcement.

We also will provide assurances around software updates and ongoing support in the release notes and product literature.



OUR MISSION

Safety

It is counter-intuitive to prolong the life of dated equipment that does not meet modern standards.

Our commitment to continuous improvement across product lifecycles helps deliver the highest possible safety standards for both users and the travelling public.

Sustainability

We will support customers with upgrading to the latest technology with options to recycle or re-manufacture equipment, reducing waste to landfill.

Common housing and signal components are at the core of our latest designs in order to maximise re-usability.

Innovation

By reducing the range of products we support over time we can better resource the next generation of signal technology.

Every generation of our products brings new features and signalling efficiency to minimise the impact on the road network.

OBSOLESCENCE LIST

PIKE SIGNALS

Diesel
Powered

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Eclipse and
Hybrid

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PIKE SIGNALS OBSOLESCENCE

PIKE SIGNALS - OBSOLETE



All diesel products

No longer supported and no parts available.

Speak to your Commercial Manager about alternative products.

XL 10 / XL 869 controllers

No longer supported and no parts available.

Speak to your Commercial Manager about alternative products.



Eclipse

No longer supported and no parts available.

Speak to your Commercial Manager about alternative products.

Hybrid Tandem

No longer supported and no parts available.

Speak to your Commercial Manager about alternative products.



PIKE SIGNALS - OBSOLETE



Evo MK1 2-channel Controller

Evo MK1 2-channel controllers will be supported until 5 years after purchase date.

Upgrade to MK2 available.

Ultra 6-Way Charger

No longer available. All previous models will be supported for 1 year from date of purchase. No service exchange available.



Speak to your Commercial Manager about our new Endurance Charging Range.



PikeDoc

Discontinued since 2020.

END OF LIFE

XL2 / XLM2 / XLPED

CONTROLLERS

Many of the component parts for these controllers are now obsolete or in short supply. Given the current economic climate and worldwide materials shortage, many of the XL2 controllers are no longer economically viable to repair.

For this reason, we are giving notice of 1 year for support of the XL controller range, customers will be offered a signal upgrade package as an alternative solution.

For more information, please speak to your Regional Commercial Manager or contact info@trafficgroupsignals.com



The XL model controllers were last manufactured in 2011 and have been superseded by the Evo Series controller range, offering increased functionality and improved reliability.

END OF SALE

EVO UTC CONTROLLER

EVO UTC Controller – UTC systems will be possible through a new Professional Service delivered by our Support Team.

UTC implementation is complex, requires increased levels of support and is normally performed at high profile sites. Our new managed service enables you to offer your clients UTC capability with your existing fleet but without the high cost of ownership.

By hiring a fully-configured UTC controller from our Support Team, you will have peace of mind that your traffic management will go smoothly thanks to our highly experience field engineers.

We have a growing fleet of UTC controllers units available to hire, packed with the latest software and maintained to a high standard. We can also provide signals for the entire TM set-up through our FleetAssist offering.

For more information, please speak to your Regional Commercial Manager or contact info@trafficgroupsignals.com



Our new managed service for UTC implementation will ensure smooth delivery of UTC integrated schemes.

SUPERSEDED

EVO MULTI SERIES

Over the last 2 years, we have seen a fall in demand for Evo series, as customers look for more intelligent offerings such as the RadioConnect2. Following the need for more efficient traffic control methods, Traffic Group Signals have developed a new advanced signal range in the Evo1 and Metro signal systems.

For customers looking for an increased level of functionality but without the sophistication of our high-performance range, Traffic Group Signals have released Evo ACM, an upgrade to the Evo Multi system that adds AutoGreen, Active Channel Management and Smart VA features, along with improved security and aesthetic design.

Evo ACM will supersede Evo Multi, with an obsolescence of sale notice of 2 years being served on the Evo Multi range.

Spares and repairs will be available to customers following this period, however, you may be offered the opportunity to upgrade Mk2 Evo Multi signals to the latest Evo ACM range due to parts availability.

For more information, please speak to your Regional Commercial Manager or contact info@trafficgroupsignals.com



The Evo Multi Series was first launched in 2014 and received the Queen's Award for Innovation in 2016. The updated Evo ACM system improves reliability, security and signalling efficiency.



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HOLLCO OBSOLESCENCE

OBSOLETE

RADIOCONNECT1

Hollco RadioConnect 1 has been discontinued since 2019, with spares for this product being made available on a first-come, first-served basis.

Please contact your Regional Commercial Manager to discuss parts availability.

The RC1 as launched in 2005 and has been superseded by the RadioConnect2.

For more information, please speak to your Regional Commercial Manager or contact info@trafficgroupsignals.com



The RadioConnect 1 has been superseded by the RadioConnect2.



CONTACT

For any questions or concerns about obsolescence or products referenced in this document, please contact your regional Commercial Manager.

For the latest product information, please visit our website:

TrafficGroupSignals.com

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MORE EFFICIENT.

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